

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application No.: 10/701,143  
Filing Date: November 4, 2003  
Applicant: Steven W. Holland  
Group Art Unit: 2192  
Examiner: Ben C. Wang  
Title: LOW COST OPEN APPROACH FOR VEHICLE  
SOFTWARE INSTALLATION/UPDATING AND ON-  
BOARD DIAGNOSTICS  
Attorney Docket: GP-303630 (8540R-000054)

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Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**RESPONSE TO ACTION OF NOVEMBER 27, 2009**

Sir:

In response to the Office Action mailed November 27, 2009, please consider the remarks set forth below.

**Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.